

FREQUENTLY ASKED QUESTIONS

Why is a partnership with United Site Services different?

United Site Services is the nation's leader in providing portable sanitation, temporary fencing, restroom trailers, and other site services. With 2,400 + trained professionals, we help you improve your labor productivity with our safe, reliable, and quality site services. Above all, our associates live and work in the same communities where you live and work. We may be national, but our roots are local.

What are the new benefits that this partnership offers?

- ✓ Broader selection of services delivered by trained professionals at your job sites, whether you work within New England or nationally.
- ✓ Expanded Customer Care hours so you can talk to a real person about your service needs
Monday – Friday: 7am EST – 8pm EST | Saturdays: 8am EST – 5pm EST
- ✓ Service you can trust®.
 - a. We practice industry leading safety standards including DOT compliance, drug screening on new hires, ongoing training, and much more.

What areas are covered by United Site Services?

In addition to the New England area, USS has offices in 30 states and the District of Columbia. For a complete coverage map, visit;

<https://www.unitedsiteservices.com/locations/porta-potty-rental-service-area>

What additional services are available to my business via United Site Services?

Full Suite of Portable Restrooms
Luxury Restroom Trailers
Mobile Hand Hygiene Stations
On-site Showers

Holding Tanks
Temporary Fencing & Privacy Screens
Temporary Power Solutions
Roll Off Trash & Dumpster Services

What number should I call if I need to arrange service or need assistance with billing issues?

You can continue to call us as always at 1-877-625-5525 service number or use the 1-800-TOILETS (864-5387) to reach us. Our service is available 24/7.

I need an updated W-9, COI, etc. how do I request one?

You can easily request an updated W-9 or COI by calling us at 1-800-TOILETS (864-5387).