

November 19, 2018

We are pleased to announce that, effective today, **United Site Services (“USS”)** has acquired the portable sanitation business of **Able Jons Portable Toilets (“Able Jons”)**, of Temple, TX.

**What does this mean for you?**

USS is excited to be your service provider! Please be assured that our local team of dedicated professionals will continue to provide you with the same safe and reliable service to which you have been accustomed. Additionally, you will now have access to the full suite of equipment solutions and resources that the USS national network provides. These advantages include access to expertise and the largest inventory of portable restrooms, restroom trailers, hand-wash stations, temporary fence, holding tanks, and much more for your jobsites. Also, in addition to servicing your needs in Temple and nearby cities, we can service any projects you might have throughout the great state of Texas and at over 100 locations throughout the USA!

We at United Site Services are committed to your satisfaction and are working closely with Able Jons to ensure a seamless transition and uninterrupted service. If you have any concerns please do not hesitate to call us at 1-800-864-5387 (1-800-TOILETS).

**Your next invoice will be from *United Site Services*. Please remit any unpaid invoices from Able Jons and all future United Site Services invoices to the address below.**

**REMITTANCE ADDRESS:**

**United Site Services | PO Box 660475 | Dallas, TX 75266-0475**

The attached Frequently Asked Questions document will provide you with more information on this transition. We are delighted to have you as a customer and look forward to supporting your needs over the long term.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Cashman".

Jim Cashman  
Chief Operating Officer  
United Site Services, Inc.

*local roots.*  
*national reach.*  
**ONE UNITED.**

## **FREQUENTLY ASKED QUESTIONS**

### **Why is a partnership with United Site Services different?**

United Site Services is the nation's leader in providing portable sanitation, temporary fencing, restroom trailers, and other site services. With 3,500 + trained professionals, we help you improve your productivity with our safe, reliable, and quality site services. Above all, our associates live and work in the same communities where you live and work. We may be national, but ***our roots are local.***

### **How will United Site Services benefit your business?**

Once the transition is completed, you will have several new benefits;

- ✓ More locations in your local markets.
- ✓ Broader selection of services delivered by trained professionals at your job sites, whether you work within California or nationally.
- ✓ Expanded Customer Care hours so you can talk to a real person about your service needs.  
Monday-Friday 7AM – 8PM EST; Saturday 8AM – 4PM EST
- ✓ Service you can trust®.
  - a. We practice industry leading safety standards including DOT compliance, drug screening and background checks on new hires, ongoing training, and much more.

### **What areas are covered by United Site Services?**

In addition to Texas, USS services 31 states and the District of Columbia. For a complete coverage map, visit; <https://www.unitedsiteservices.com/locations>

### **What additional services are available to my business via United Site Services?**

Full Suite of Portable Restrooms	Holding Tanks/ Septic Pumping
Luxury Restroom Trailers	Temporary Fencing & Privacy Screens
Mobile Hand Hygiene Stations	Temporary Power Solutions
On-site Showers	Roll Off Trash & Dumpster Services

### **What number should I call if I need to arrange service or need assistance with billing issues?**

You can call us at 1-800-TOILETS.

### **I need an updated W-9, COI, etc. how do I request one?**

You can easily request an updated W-9 or COI by calling us at 1-800-TOILETS.