

January 31, 2019

Dear Valued Customer:

I am pleased to announce that **United Site Services (“USS”)** has acquired Don’s Johns, Inc. (“Don’s Johns”), of Gainesville, VA.

What does this mean for you?

I assure you that the outstanding team you have come to rely on at Don’s Johns will continue to provide you with the same high level of service. Moving forward you will now have access to the full suite of equipment solutions and resources across 100+ USS locations nationwide, with the industry’s largest selection of portable restrooms, luxury restroom trailers, hand-wash stations, temporary fence, holding tanks and more.

We at United Site Services are committed to your satisfaction and are working closely with Don’s Johns to ensure a seamless transition and uninterrupted service. If you have any concerns please do not hesitate to call us at 1-800-864-5387 (1-800-TOILETS).

Moving forward, please remit any unpaid invoices to the address below.

REMITTANCE ADDRESS:

United Site Services | PO Box 5502 | Binghamton, NY 13902-5502

The attached Frequently Asked Questions document will provide you with more information on this transition. We are delighted to have you as a customer and look forward to supporting your needs over the long term.

Sincerely,



Russell Schuster
Chief Operating Officer
United Site Services, Inc.

FREQUENTLY ASKED QUESTIONS

Why is a partnership with United Site Services different?

United Site Services is the nation's leader in providing portable restrooms, luxury restroom trailers, hand-wash stations, temporary fence, holding tanks, and more. With 3,500+ trained professionals, we help you improve your productivity with our safe, reliable, and quality site services. Above all, our associates live and work in the same communities where you live and work. We may be national, but **our roots are local.**

How will United Site Services benefit your business?

Moving forward you will have several new benefits:

- ✓ More locations in your local markets.
- ✓ Broader selection of services delivered by trained professionals at your job sites, whether you work within greater Washington DC/Baltimore or nationally.
- ✓ Expanded Customer Care hours so you can talk to a real person about your service needs.
Monday-Friday 7AM – 8PM ET; Saturday 8AM – 4PM ET
- ✓ Service you can trust®.
We practice industry-leading safety standards including DOT compliance, drug screening and background checks on new hires, ongoing training, and much more.

What areas are covered by United Site Services?

USS services 31 states. To find a branch near you, visit www.unitedsiteservices.com/locations

What services are available to my business via United Site Services?

| | |
|----------------------------------|-------------------------------------|
| Full Suite of Portable Restrooms | Holding Tanks/ Septic Pumping |
| Luxury Restroom Trailers | Temporary Fencing & Privacy Screens |
| Mobile Hand Hygiene Stations | Temporary Power Solutions |
| On-site Showers | Roll Off Trash & Dumpster Services |

What number should I call if I need to arrange service or need assistance with billing issues?

You can call us at 1-800-864-5387 (1-800-TOILETS).

I need an updated W-9, COI, etc. how do I request one?

You can easily request an updated W-9 or COI by calling us at 1-800-864-5387 (1-800-TOILETS).