



December 13, 2019

Dear Valued Customer:

We are pleased to announce that United Site Services, Inc. has acquired Clean Portables LLC (NTR Rents).

**What does this mean for you?**

I assure you that the outstanding team you have come to rely on at NTR Rents will continue to provide you with the same high level of service. Moving forward, you will now have access to a network of 100+ United Site Services locations gaining access to the industry's largest selection of portable restrooms, luxury restroom trailers, temporary fence and more.

We at United Site Services are committed to your satisfaction and are working closely with NTR Rents to ensure a seamless transition and uninterrupted service. Please continue to call 888-752-5326 for all your rental, service, delivery, pickup and billing needs.

United Site Services of Texas, dba NTR Rents, will issue your invoices. Remittance address remains the same:

**REMITTANCE ADDRESS:**

United Site Services of Texas, dba NTR Rents  
PO Box 4356 Dept #2209  
Houston, TX 77210-4356

Any current contracts will continue and you will not experience any interruption in service. You can find a copy of our W-9 and Certificate of Insurance located on our website at [www.UnitedSiteServices.com](http://www.UnitedSiteServices.com). The attached Frequently Asked Questions will provide you with more information on this transition.

We value your business and are committed to providing you with easy, safe and clean portable sanitation and site solutions.

Sincerely,

A handwritten signature in black ink, appearing to read "Russell Schuster".

Russell Schuster  
Chief Operating Officer  
United Site Services, Inc.



## **FREQUENTLY ASKED QUESTIONS**

### **Why is a partnership with United Site Services different?**

United Site Services is the nation's leader in providing portable sanitation, temporary fence, restroom trailers, and other site services. With over 3,500 trained professionals, we help you improve your productivity with our easy, safe and clean site services. Above all, our associates live and work in the same communities where you live and work.

### **What is the phone number to call for orders and service?**

Please continue to call: 888-752-5326.

### **How will United Site Services benefit your business?**

Once the transition is completed, you will have several new benefits:

- ✓ More locations in your local markets.
- ✓ Broader selection of products and services delivered by trained professionals at your job sites, whether you work in the Gulf Coast or nationally.
- ✓ An Easy, Safe & Clean experience from start to finish. Our promise to is to make doing business with us easy while supporting your unique project needs with safe and clean temporary site solutions.

### **What areas are covered by United Site Services?**

United Site Services has 100+ locations coast-to-coast. For a list of locations visit: [www.UnitedSiteServices.com/Locations/](http://www.UnitedSiteServices.com/Locations/)

### **What additional services are available to my business via United Site Services?**

Full Suite of Portable Restrooms  
Luxury Restroom Trailers  
Mobile Hand Washing Stations  
Shower Trailers

Holding Tanks/Septic Pumping  
Temporary Fence & Privacy Screens  
Temporary Power Solutions  
Roll Off Trash & Dumpster Services

### **What number should I call if I need assistance with billing issues?**

Please call: 888-752-5326.

### **How do I get an updated W9 or Certificate of Insurance (COI)?**

An updated W9 and COI can be found by going to [www.UnitedSiteServices.com](http://www.UnitedSiteServices.com), clicking on "Acquisitions" under the "About USS" section of the website and clicking the NTR Rents logo. A link to download the W9 and COI is at the bottom of the page.