



November 14, 2022

Dear Valued Customer,

Johnny on the Spot, LLC dba United Site Services acquired D&R Sanitation on October 27, 2022.

What does this mean for you?

I assure you that the outstanding team you have come to rely on at D&R Sanitation will continue to provide you with the same high level of service. Moving forward, you will now have access to a network of 120+ United Site Services locations gaining access to the industry's largest selection of portable restrooms and trailers, hand hygiene stations, temporary fence and more.

We at United Site Services are committed to your satisfaction and are working closely with D&R Sanitation to ensure a seamless transition and uninterrupted service. Please call 330.385.9453 for all your rental, service, delivery, pickup and billing needs.

Moving forward, United Site Services will issue your invoices. The enclosed flyer outlines the changes you will see in the new invoice.

Any current contracts will continue and you will not experience any interruption in service. You can find a copy of our W-9 and Certificate of Insurance located on our website at [www.UnitedSiteServices.com](http://www.UnitedSiteServices.com).

We value your business and are committed to providing you with easy, safe and clean portable sanitation and temporary site solutions.

Sincerely,

A handwritten signature in black ink, appearing to be "AS", written in a cursive style.

Asterios Satrazemis  
Chief Executive Officer  
United Site Services



## Frequently Asked Questions

### ***Who is United Site Services?***

United Site Services (USS) is the nation's leading provider in portable sanitation and temporary site services. Our team of industry leading experts will recommend the right equipment and service schedule to help keep your project safe, clean and a positive experience for your crew. With coast-to-coast coverage and the largest fleet of equipment, turn to USS for all your site services needs including portable restrooms and trailers, hand hygiene stations, temporary fence and more.

### ***How will United Site Services benefit your business?***

Once the transition is completed, you will have several new benefits, including:

- A wider service area in your local markets. For a list of locations visit: [www.UnitedSiteServices.com/Locations](http://www.UnitedSiteServices.com/Locations)
- Broader selection of products and services
  - Full suite of portable restrooms
  - Luxury restroom and shower trailers
  - Hand hygiene stations – portable sinks and hand sanitizer
  - Temporary fence and privacy screen
- A standardized 10-step service process performed on every unit including disinfecting with EPA approved chemicals
- Ability to plan equipment deployment and a service schedule to meet the unique needs of your site
- Tools that make it easy to do business with us including an online bill pay portal
- Sustainable and responsible waste removal and disposal practices

### ***What is the phone number to call for orders and service?***

Please call 330.385.9453 for all your rental, service, delivery, pickup and billing needs.

### ***Will my invoices change?***

Moving forward, United Site Services will distribute your invoices. As your previous D&R Sanitation orders are transitioned onto United Site Services billing systems, you'll have a new, easy to understand quote and invoice format.

### ***How do I pay my invoice?***

- Online: [www.UnitedSiteServices.com/BillPay](http://www.UnitedSiteServices.com/BillPay)
- ACH / Wire Payment:  
Account Name: United Site Services, Inc.  
General Bank Address: JPMorgan Chase New York, NY 10004  
Routing Number: 021000021  
Account Number: 816478838  
SWIFT Code: CHASUS33  
Please send payment remittance to: [CashApplications@UnitedSiteServices.com](mailto:CashApplications@UnitedSiteServices.com)
- Check via Regular Mail:  
United Site Services  
PO Box 660475  
Dallas, TX 75266-0475

### ***How do I get an updated W9 or Certificate of Insurance (COI)?***

An updated W9 and COI can be found by going to [www.UnitedSiteServices.com](http://www.UnitedSiteServices.com), clicking on "Acquisitions" under the "About USS" section of the website and clicking D&R Sanitation logo. A link to download the W9 and COI is at the bottom of the page.